

Changes to Student Nutrition Services Procedures due to COVID-19

(updated 10-14-20)

Contact Information

The Student Nutrition Services office is currently closed, but phone calls and emails continue to be answered. For assistance, please email SNS@BUSD.net or call:

- **408-923-1875** (general info; free/reduced applications; online application assistance; Spanish language)
- **408-923-1879** (free/reduced applications; refund requests; Vietnamese language)

Curbside Meals Available

IMPORTANT UPDATE: ALL students, regardless of eligibility, are able to receive curbside meals for FREE. The USDA has extended the waiver that allows schools to offer meals to all children 18 years and younger at no charge through the end of the 2020-21 school year.

Curbside meals are available for pick up 3 days/week from the parking lot of each school. Elementary schools will be open for pick up from 11:15 am – 12:45 pm. Middle schools will be open for pick up from 11:30 am – 1:00 pm. Meals will be distributed on **Mondays, Wednesdays, and Fridays** only. As a convenience to families, meals for 2 days will be offered on each pick-up day. A breakfast meal will be offered with each lunch meal.

Students do not have to be present in the car for meal pick-up. Meals may be picked up from the school site of choice for all students in the family. Meals may not be picked up from multiple sites. **PARENTS/GUARDIANS AND STUDENTS MUST WEAR FACE COVERINGS WHEN PICKING UP MEALS.**

All meals will be pre-packaged for safety. Most entrees will require re-heating at home. Please see [food safety guidelines](#). Food service staff have been trained to follow current food safety and social distancing protocols.

Free and Reduced Meal Applications

Applications for 2020-21 are currently being processed. Families must submit a new application each school year in order to be considered for free and reduced meal benefits. These benefits will help families qualify for other benefits and will help their schools qualify for additional funding and programs.

A free and reduced meal packet is available:

- by applying [online](#) (quickest processing time)
- by [downloading](#); completed paper applications may be mailed to:

**Student Nutrition Services
951 Piedmont Rd.
San Jose, CA 95132**

(a drop-box is also available at this address for completed applications)

Result letters will be mailed home.

Families who receive a letter that states that their students were *directly certified* by the state for free or reduced meals DO NOT need to complete a free and reduced meal application for this school year.